Criminal Law Between Political Marketing and New Communication Technologies

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Table of Contents: 1. The Media’s Redundant Emphasis on Risks and the Elitist Specious Creation of Collective Worries; 2. The Empirical Demonstration of the Media Representation’s Artificiality of Criminal Risk; 3. The Influence of the Media Representation on Criminal Politics Choices; 4. «Liquid Democracy» Through the Internet: The Dangers for Legitimate Criminal Politics; 5. A Preferred Political-Criminal Bildung and the Role of the Criminal Law Culture

1. The Media’s Redundant Emphasis on Risks and the Elitist Specious Creation of Collective Worries

In today’s society – it has been affirmed authoritatively – security is only a social pretense and, as a consequence, the overcoming of risks is merely symbolic.1 And, as a matter of fact, the role of the mass media follows this direction in an increasingly crucial way, especially through the Internet today, which is able to progressively influence the perception of such phenomenon.2 These considerations are also valid for the risks related to the criminal happenings and the associated pretension of

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1 Professor of Criminal Law at University of Calabria.
2 See S. Mocci, «L’odierna funzione di “controllo” e “orientamento” della dottrina», in Criminalia, 2013, p. 410, according to which «[s]ecurity, therefore, is not anymore the consequence of a social order that tends to justice, but it is the result of vague political choices, oriented in the best of cases to the “damage reduction”; in any case, as the experience of these years demonstrates, they are condemned to collapse, also because the person, his individuality, more or less anguishing, do not let substitute himself for mathematical sets or statistical clusters. In these terms, security is only a social fiction: so the overcoming of risk is destined to be only symbolic. The actuarial average of private emotions, casually confused with the public opinion, is often supported by a very inattentive, misinformed and, maybe, bad faith legislator».

2 In general about the influence of the communication media in the social perception of reality, see U. Eco, Costruire il nemico e altri scritti occasionali, Bompiani, Milan, 2012; in particular about the influence by means of new media see J. Meyrowitz, Oltre il senso del luogo. Come i media elettronici influenzano il comportamento sociale, trad. it. N. GABI, Baskerville, Bologna, 2002.
security.\textsuperscript{3} To this end, the risk has a socio-cultural derivation, whether in its objective construction or in its subjective perception.\textsuperscript{4} In these cases the criminal risk frequently appears as socially produced through the creation of fake «enemies.»\textsuperscript{5}

The perception of the risk doesn’t follow a linear way (that is, starting from the happenings, passing through the mass media, to finish with the partners), but through a circular process of sources that reciprocally stoke one another.\textsuperscript{6} Through the use of the collective experience and also the horse sense, in fact, the communications media perceive and intercept the supposed risks that attract the partners and, through the factitious typical of the media representation, they are able to influence and emphasize such a collective perception. This perception, then, is strengthened further by the same media that gain it one more time from that horse sense, according to an increasing amplification mechanism, comparable to such an autopoiesis reproduction that is a faulty, swirling spiral not always containable.\textsuperscript{7}


\textsuperscript{7} With reference to the criminal phenomenon and the capacity of media to supply deformed interpretation models, see R.V. Erickson, «Mass Media, Crime, Law, and Justice. An Institutional Approach», in The British Journal of Criminology, n. 31, 1991, pp. 219 ss., according to which the information media are not able to create opinions or convictions, but stimulate and develop the inclinations of citizens, according to a relational model in which the media offer an interpretation of reality that coincide with the citizens point of view.
From this vicious circle, furthermore, often a «security question» arises, coming from the media and the so-called «public opinion» conditioned by the media, to which frequently corresponds the so-called «public response». This response, with relation to the criminal phenomenon, has a political nature, which is the emanation of new rules – frequently symbolic to face the perceived risk –; or it has a judicial nature, that is to say the initiatives of the magistracy that increasingly result in the so-called «lively jurisprudence», in which there is a «stretching» of the letter of the rules to satisfy the supposed needs of security coming from the public opinion.\(^8\)

The vicious circle can continue with the socio-political effects caused by the «public response», effects that in turn attract other media reactions that in turn give rise to another social perception, which consequently often requires a new «public response». Therefore, the perception of the risk is founded on a system of mutual urges and interferences that, when all is said and done, culminates in a clash to impose such an interpretation of the reality.\(^9\)

In this chasing and endless [short] circuit, the task to select the news represents the main power of the mass media, including on the web.\(^10\) To ascertain that a pre-

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\(^8\) It is very plausible, in fact, that the media system might also influence the magistrates into the phase of taking some decision, orienting not only the inspection of the event but also the interpretation of the norms, toward a result instead of another, according to the expectations of the so-called «public opinion». M. ROMANO, «Legislazione penale e consenso sociale», in Jus, 1985, pp. 413 ss., as well as a social consensus that can be referred to the creation of the norms, it is also about a social consensus «with reference to the dialog-communicative structure of the process […] which last result – the decision to condemn or acquit – conditions the social comprehension of the judicial activity and it is probably conditioned in turn». Many researches, especially into the common law systems have verified empirically the mass media influence on the decision process of the professional judges and also jury members especially about the proof of fact; see E. COSTANTINI, J. KING, «The Partial Juror: Correlates and Causes of Prejudgement», in Law & Society Review, n. 15, 1981, pp. 36 ss.; C.A. STUDEBAKER, S.D. PENROD, «Pretrial publicity: The media, the law, and common sense», in Psychology, Public Policy, and Law, n. 3, 1997, pp. 428 ss.; T.R. TYLER, «Viewing CSI and the Threshold of Guilt:Managing Truth and Justice in Reality and Fiction», in The Yale Law Journal, 2006, pp. 1050 ss.; in Italy, for the psychological profiles, see the report of the meeting «Magistrates and Mass Media», organized by CSM, Rome, 2004, in particular L. ARCURI, Ruolo dei mezzi di comunicazione di massa nell’organizzazione delle rappresentazioni sociali e del giudizio delle persone (analisi dei processi attraverso cui i prodotti mediatici possono influenzare la decisione), e R. RUMIATI, L’influenza mediatica sulla decisione.


\(^10\) About the topic see R. MARINI, Mass media e discussione pubblica. Le teorie dell’agenda setting, Editori Laterza, Rome - Bari, 2011; also see S. BENTIVEGNA, Mediare la realtà. Mass media, sistema politico e opinione pubblica, F. Angeli, Milan, 2002, in particular the first part with the writings of M. McCOMBS, D. SHAW, «La funzione di agenda-setting dei mass media»; M. BENTON, P.J. FRAZIER, La funzione di agenda-setting dei mass media ai tre livelli di «complessità» dell’informazione; and S. IYENGAR, D. KINDER, L’effetto di agenda-setting.
A cautionary evaluation of the news susceptible of diffusion must occur, the matter is based especially on criterion chosen for that. The communication media makes a discrimination between what is considered information against what is not, in the sense that it does not cause interest for the audience. Within the free economies, in fact, the popular logic is to divulge only the news that is more commercial, more desirable and that which, more so than others, is able to stimulate the emotions, just like some criminal events. This usually happens to the detriment of the information on phenomenon without any media appeal, which would be more relevant, for example, in a serious political-criminal discussion. The «commercial» selection of the news susceptible of diffusion and, therefore, the subjects of public debate, is also able to produce an unbalanced distribution of resources concerning the political, legislative and financial choices, which if conditioned by populist pushes, will not be very sensitive to the more real and serious risks, but those more manifest instead.

The media’s redundant emphasis on the more «marketable» risks, can lead to instinctive social alarms; a sort of collective anxiety that frequently does not have a real defense; it is only the so-called «paradox of fear» in which the emotion intensifies the reality. The theorization of the fear as an instrument of social control has remote and very authoritative origins. Today, however, the mass media and

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11 It has been asserted that the strongest influence of the mass media on politics and voters does not happen through a sort of imposition and ideological contents, but for the selective processes of the information inspired to internal logics of the media system; see E. Caniglia, Berlusconi, Perot e Collor come political outsider. Media, marketing e sondaggi nella costruzione del consenso politico, Rubettino, Soveria Mannelli, 2000, p. 180.

12 Just as the law is conformed to the licit/illicit, the communication media are conformed to the different code: information/not information; see N. Luhmann, La differenziazione del diritto. Contributi alla sociologia e alla teoria del diritto, trad. it. di R. De Giorgi, M. Silbernagl, Il Mulino, Bologna, 1990, p. 62; N. Luhmann, Die Realität der Massenmedien, Opladen, 1995, p. 17.


16 For the political usage of fear in the thinking of Hobbes, Montesquieu and Tocqueville, see C. Robin, Paura. La politica del dominio, EGEA, Milan, 2005, pp. 41 ss., pp. 81 ss., pp. 91 ss.
particularly internet, in which the emotionality arrives to the parameter of choices, can supply extraordinary instruments of persuasion through the fear, more and more central in the politic world, to such an extent that phenomenon-producing social fear, emphasized, frequently conditions the legislative initiatives of [symbolic] contrast of the same phenomenon, intended to attract the approval of voters. At this point is very clear that fear can be catalyzed, manipulated, exploited, to such an extent that it can be totally created and, when it happens, the supporters are the political, economic and media elites. To sum up, the role of mass communication – in which the internet is going to have a growing influence – becomes indispensable to create fear spreading through the perception of the risks.

17 In this sense the words of E.R. Zaffaroni, *En busca de las penas perdidas. Delegitimacion y dogmatica juridico-penal*, EDIAR, Buenos Aires, 1989, trad. it. di G. Seminara, revision by A. Cavaliere, *Alla ricerca delle pene perdute. Delegittimazione e dommatica giuridico-penale*, Publishing House, Naples, 1994, pp. 139 ss. are particularly important, according to what he says «The mass media – and especially the television – are indispensable elements to exercise the power of the whole penal system. If they didn’t exist […] it would be impossible to provoke fear […] the communication media are the creators of the illusion related to the penal systems […] they deal with the early introjection of the penal model as a pretended solution model of the conflicts […] which are in charge of creating the illusion of the system efficiency».

18 N. Chomsky, E. S. Herman, *La fabbrica del consenso. La politica e i mass media* (1998), trad. it. S. Rini, Il Saggiatore, Milan, 2014, *passim*, have proved the elitist mechanism through which the world of information activates the public opinion to sustain and defend the particular interests that control the society: «The main social goal of the media is to instill and defend the economic, social and political projects of the privileged groups that control the society and the State. The media are at the service of this goal in many ways: selecting themes, distributing them according to a level of priority and importance, contextualizing the questions, screening the information, choosing emphasis and tone, and maintaining the debate within the limits of the acceptable premises» (p. 363). C. Robin, *Paura*, supra n. 16, p. 199, affirmed that «The elites […] as official protectors of the community security, decide which threats are more relevant […], define the nature of the threat, from where it comes and how it must be fought, deploying the citizens against it». In the political-criminal perspective there is the campaign of *law & order* to recover or reinforce the consensus; see C.A. Pallero, «La maschera e il volto. Percezione sociale del crimine ed “effetti penali” dei media», in *Riv. it. dir. proc. pen.,* 2006, pp. 525 ss.; in general about the role of the consensus of criminal law, C.A. Pallero, «Consenso sociale e diritto penale», in *Riv. it. dir. proc. pen.,* 1992, pp. 849 ss.

19 If then the political power is able to control the mass media – through new impositions or property concentrations –, the alteration of the democratic system is further as the political forces might be able to stimulate the public opinion and the reforms they desire; see F. Palazzo, «Mezzi di comunicazione e giustizia penale», in *Pol. dir.,* 2009, pp. 202-203; G. Giostra, «Processo penale e mass media», in *Criminalia, 2007, p. 66.*
2. The Empirical Demonstration of the Media Representation’s Artificiality of Criminal Risk

In order to confirm what has been outlined until now, in particular referring to the risks and the alarms connected to criminal events, it is useful to gain the empirical-criminal research to understand which events susceptible of criminal significance are popularized through the media, and how.\textsuperscript{20} The inclination is to intensify the risk perceived by the community in relation to the criminal events, especially several criminal typologies, represented by mass media as a much more widespread phenomenon than it is in reality, expanding its consistence compared to that which can be officially found in the verified statistical data.\textsuperscript{21}

The majority of the news concerning criminal events is rejected in favor of execrable events presented with a strong charge of disvalue. The agenda setting related to the criminal typologies is tight and restrictive, with news concerning various traditional, violent crimes (e.g. murder, terrorism, etc.) almost exclusively reaching the audience, while other events do not grasp any media attention or rather it is very limited, with the exception of some types of events (e.g. sexual crimes or against childhood) that, even if they are ignored generally, usually appear in the limelight of news stories referring to specific events emphasized for seriousness. Furthermore,


often the crimes that are statistically more frequent, such as those against property, if in some cases (especially in newspapers) they appear frequently in relation to the number of news, they also lack total media divulgation, whether in column space or time dedicated to them.\textsuperscript{22} Mass media, moreover, tends to overestimate the seriousness of some crimes compared to the «official» non-value assigned to the system through the «edictal provisions».\textsuperscript{23}

So mass communication tends to mainly publish the rarer criminal events, although considered serious and emotionally exciting, and unquestionably less in the case of the most common crimes, considered less relevant because they do not capture interest in the community. Mass communication, therefore, is apt to invert the order of the real statistics, neglecting crime as a wide social phenomenon and instead focusing on single events able to attract audience and profit.\textsuperscript{24} The empirical data emerging from the criminological research validates the artificiality of the criminal risk perception as it appears in the media system, and also explains – according to the mechanisms that will be better explained later – many populist and «omnivorous» political-criminal choices, that in the last decades have contributed to the formation of the so-called «emergency criminal legislation».\textsuperscript{25} In fact, if irr-
tional social instances of criminal repression are created in the media, politics tend to prepare criminal answers that are usually symbolic, aimed at social reassurance and also to gain approval, but ineffective, useless, unsuitable and oriented towards the affiliated nonetheless.26

3. The Influence of the Media Representation on Criminal Politics Choices

The artificiality of the media representation of the criminal risk, empirically demonstrated as such by crime investigations, is also useful to evaluate how legislative choices are made, increasingly conditioned by the actual methods carried out in politics, especially after the decline of the clearest ideological conflicts in history.27 In fact, as the so-called «affiliation vote» is weakened, the political forces must distinguish themselves from others in order to attract a not entirely ideological consensus. So, the systems which intend to gain the favor of voters – on the model of the so-called «take-all party» – are based especially on the electoral «market» analysis, increasingly oriented toward techniques comparable to marketing.28 The archetype is borrowed from a typically commercial rationality, in the sense that the political organizations are equalized to the companies, and exactly like them, they succeed more with reaching their objectives, putting the consumer needs at the beginning and not at the end of the production process, just as the political parties, in order to attract consensus, need to base the creation of their programs primarily are connected, or maybe probably, to a strict punishment, without the emersion of a legitimateness of the sanctionatory treatment by the content of the prohibition.» About M. DONINI, Il volto attuale dell’illecito penale, Giuffré, Milan, 2004, p. 55, in the last decades, in Italy, the «criminal law of the enemy» has been called «criminal law of emergency».

26 See M. DONINI, «Il diritto penale di fronte al “nemico”», in Cass. pen., 2006, pp. 735 ss., that in the matter of the impossibility of controlling the distorting use of mass media, talks about press and/or political invention of «monsters» as exploitation of the person that creates the second significance of the term «enemy», that is to say the exploitable use of the criminal law as a function of «fight» against «evil» committed by a normal kind of author. More recently F. SCHAFFO, «La creazione della insicurezza in Italia e negli USA: gli esiti istituzionali tra effetti simbolici e disastri reali», in Critica dir., 2012, pp. 52 ss., in particular about the «announced disaster» of privatization in the management of public security of the Italian legislation during the years of the media sudden growth of criminality.

27 About the influence of mass media on the political agenda, in particular, with reference to the media indication of the criminal phenomenon as a permanent question of the same agenda, see J.L. FUENTES OSORIO, Los medios de comunicación y el derecho penal, pp. 16:23 ss.

on the needs of voters. For this reason, the political project of a party, according to this model, should not be an ideological standard product, but the result of research conducted on the electoral «market».

Political marketing seems to have been inspired by a higher sense of democracy, simply because the legislator could not dictate his ideology, but was limited to gathering the preferences of the citizens. The validity of this conclusion is subordinated to correctness, directness and democracy of the processes that give birth to and develop ideas, expectations and anxiety of the citizens. It can be affirmed that the democratic nature of such model for the most part is tied to the objectivity and democracy of the mass communication.

Indeed, the fact that the media system is able to influence the political agenda implies that the same political options will be subjected to the philosophy subtended to the functioning of the mass communication. If these logics are guided mainly by economic interests, profit and also the models and the ideas instilled into the political programs and the criminal legislation, they will be shaped indirectly to less democratic and more economic reasons.

The methodology of marketing, in order to adapt to the mass communication, is also established on a maximum simplification of themes and debates. The complexity of the questions and the relative argumentations is removed to leave space for a slogan, brief and easy to understand assertions, able to obtain the approval of voters. Furthermore, in this case it can be that the marketing strategies are more democratic because – following an inclusive philosophy – they mark a political com-

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32 In the Italian literature, for the relation between democracy and political marketing, see L. Mori, «Il marketing politico e il consenso in democrazia», in Iride, 2011, p. 563 ss.; L. Mori, «Procedure democratiche, legittimazione e consenso nell’età del marketing politico: considerazioni filosofico-politiche», in Dir. e quest. pubbl., 2012, pp. 711 ss. F. Palazzo, «Mezzi di comunicazione», supra, n. 19, p. 203, in the matter of law of markets that strongly regulate the representation of the criminal phenomenon, he speaks about «a methodologically anti-democratic drift».

33 They are informative shortcuts «that function as “second choice” of other kinds of data»; see S. Popkin, M. Dimock, «La conoscenza dei cittadini, le scorciatoie informative ed il ragionamento politico», in S. Bentivegna, Comunicare politica nel sistema dei media, Carocci, Genoa, 1996, p. 182.
munication in line with the common language of the citizens. In this case, however, the value of this conclusion must be verified by analyzing the risks connected to a deleterious simplicity, inadequate to tackle complex questions, such as the criminal politics destined to infringe on the fundamental freedoms of humankind. In this perspective, therefore, the political marketing does not seem to be a more democratic strategy in itself, because – almost as if the problematic nature was incompatible with democracy – it pushes toward a banality of the questions, toward suffocating themes, simply because they are popular, easily understandable and subject to voter anxiety conditioned by the media. A mature model of democracy, instead, cannot tolerate the media shutdown and the political oblivion of more serious and complex questions and argumentations.

The symbolism that has characterized the criminal politics of the last decades, therefore, seems to be a consequence of the bigger concept of «symbolic government» in which the objective of the power has become the management of the same power, that is, moreover, a consequence of the difficulty of mass circulation of the most imposing and serious ideas inspired by the fundamental values of a social State of law.

To summarize, if, on the one hand, the system’s democracy is not safeguarded per se by the political marketing, on the other, the same marketing nonetheless is orienting the «public response» – also the criminal legislation – more and more toward the «commercial» and simple trends coming from the media system.

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34 M. Harrop, «Political marketing», supra, n. 29; M. Scammell, Designer Politics, supra, n. 29.
35 About the strong uncertainties related to the excessive simplification of the political and information language, with obvious consequences on the honesty of the electoral choices, see E. Caniglia, op. cit. (n. 11), pp. 191 ss.
6 If the social science doesn’t agree on the nature and the power of mass media, as it is not easy to distinguish their influence compared to the influence of the education, religion, etc., everyone agrees on the power they have on the political agenda; see P. Butler, N. Collins, «Il marketing politico tra prodotto e processo», in A. Mellone, B.I. Newman, L'apparenza, supra, n. 37, p. 98 ss. For the intimate implications between political marketing and mass media, distinguished between free and paid media, see M. Scammel, «Cosa insegna il marketing alla scienza politica», in A. Mellone, B.I. Newman, L'apparenza, supra, n. 37, p. 39; D. Wringer, «Le teorie del marketing politico», in A. Mellone, B.I. Newman, L'apparenza, supra, n. 37, p. 121 ss.; N. O’Shaughnessy, «Il marketing del marketing politico: un ossimoro?», in A. Mellone, B.I. Newman, op. cit. (n. 37), p. 228 ss.
worries that generally derive from the effect of the marketing on politics, that is from the commercialization and trivialization of ideas, are even more serious, with particular reference to the criminal politics that affect the fundamental human rights, such as freedom and dignity. «Marketing» the ideas of criminal politics, in conclusion, may be equivalent to simplifying, exploiting, commercializing and «selling» the most personal characteristics of human kind.

4. «Liquid Democracy» Through the Internet: The Dangers for Legitimate Criminal Politics

The communication based on new technologies is facilitating the hopes of overcoming the so-called «representative democracy» in favor of the direct one. «Liquid democracy» means a system in which, through free software, every citizen has the power to choose and exercise their political rights that consist of express proposals and vote them, or empower them, even if always in a revocable way, in order to render useless a unitary and periodic mechanism of election of spokespeople.

For this reason, the new media are supporting the conviction that the best ruler should be the public opinion. Through its dialogue structure, the Internet would permit a counter-revolution able to change the democratic mechanism, permitting the overcoming of the representative crisis of politics through the power bestowed upon every citizen to frequently demonstrate their preferences through a sort of...
permanent referendum method.\textsuperscript{44} This topic is very current, especially after the assertions, as well as the criminal politics initiatives, of organizations that have founded on the Internet their philosophy intended to obtain a direct participation of the voters for the decisions, eliminating the mediation of the elected.\textsuperscript{45}

The idea would be to virtually create a new Ancient Agora of Athens through interactive technologies, able to keep citizens increasingly well-informed and able to guide public choices without any mediation of professional politicians.

Unlike the traditional media, the dialogue feature of the Internet – that is to say its bidirectional nature that permits the exchange of information – is considered the main requirement of its strong democratic vocation. This technological characteristic, in fact, is a great innovation compared with the press, radio or television, which do not permit the users to «converse» directly. This fundamental quality of the Internet in itself, after all, does not seem to guarantee the democracy of a political system, and a contrary conclusion probably reveals itself as a myth. In fact, new technologies, on the one hand, can also be used for a distorted use, such as, for example, the legitimization of authoritative wills through the ratification of despotic decisions; on the other hand, the Internet alone cannot completely substitute the traditional democratic processes representative of the social-political conflict, but if anything, it can enrich them by establishing, with duly guarantees, valid help able to improve the level of democracy of a system.\textsuperscript{46}

\textsuperscript{44} A.L. Shapiro, The Control Revolution. How the Internet is Putting Individuals in Charge and Changing the World We Know, Public Affairs, New York, 1999, passim.

\textsuperscript{45} The reference is related to the electoral affirmation obtained by the Movimento 5 Stelle in Italy. About it, recently, see A. Floridia, R. Vignati, Deliberativa, diretta o partecipativa: quale democrazia per il Movimento 5 stelle?, report presented at the annual Convention of the Italian society of political science, held in Florence from September 12\textsuperscript{th} to 14\textsuperscript{th}, 2013. According to the Authors, in the ideas of the Movimento mix three different challenges to the representative democracy, causing more than a contradiction: reformatory (through instruments of direct democracy, such as referendums and petitions, in a context that preserve the centrality of the Parliament), utopic (overcoming of the representative democracy through computer instruments); and a plebiscitary challenge (through web and squares). See also M. Bernabé, S. Marcolini, A. Rostello, op. cit., n. 43, p. 17 ss., according to which «“Movimento 5 Stelle” is the continuation of the old but in new forms.» Also see F. Fornaro, «Un non-partito: il Movimento 5 stelle», in Il Mulino, 2012, p. 253 ss. The members of the parliament belonging to the M5S presented numerous political-criminal bills: political exchange between politics and mafia, prevention and conflict of the corruption, auto-money laundering and possession of financial activity abroad, company, taxation and bankruptcy crimes, prohibition to carry out the electoral propaganda at the expense of people belonging to mafia associations and exposed to prevention measure of special surveillance of public security. The so-called «democratic emergency», after all, and the rising protest that demands new forms of direct democracy, also concern the rest of Europe and Occident, as proved by the communicative success of movements such as the Indignados, Occupy and the «Pirate party».

\textsuperscript{46} The topic about the relation between democracy and new communicative technologies is object of a vast literature. See: S. Rodota, Tecnopolitica. La democrazia e le nuove tecnologie della comunicazione, Rome-Bari, 1997; P. Levy, L’intelligenza collettiva. Per un’antropologia del cyberspazio, trad. it. di D.
On the one hand, the problems posed by the new media, are analogue to those of traditional mass communication, connected to the logic of the economic advantage and old or new lobbies that are able to condition the strategies. On the other hand, they present additional problems coming from the enormity and the usual low quality of information published on the web, which also precisely due to the exorbitant quantity and the popular chaos stemming from it, with great difficulty, in fact, can instill in the citizen a better knowledge of the social-political questions.

The revolution presented by the interactive «liquid democracy», once again seems to be mainly symbolic. At least at the moment, in fact, the opinion as a slogan, according to which the problems of democracy could also be immediately solved through the Internet, cannot be shared. For many reasons: first of all, not everyone can use the new technologies and even those who do use them, often cannot use them effectively; those who are familiar with it are a minority. Furthermore, today the prevalence of web contents is managed by a small group of «transmitters», but using the same market logics, therefore with the famous antidemocratic implications. In the end, the information chaos deriving from the vastness of the content published, in essence corresponds to misinformation.

Recently, also among the promoters of internet as an indispensable instrument to improve the democracy of a system, new critics in the form of the «liquid democracy» have emerged, due to the inappropriateness to give citizens the possibility to directly vote for law proposals, because it would require great knowledge that citizens do not have. Therefore, a different model of democracy has been proposed,
known as «enunciating», nevertheless based on the usage of new technological media. This idea, even if it continues to consider the necessary parliamentary institutions, implies the abandonment of the classic representative democracy (that is the obligation of the mandate), but in favor of a system in which the elected representatives only have the task of expressing in the laws the will of the representatives. The elected, considered as a sort of simple nuncius, for this reason should be a perfect representative, able to express the will of the majority of his or her voters every time. This, after all, presupposes the possibility of the representative knowing perfectly this will, provision that could be carried out nowadays through new technologies, particularly through an IT platform able to guarantee the whole participation of the community in the political choices and, more specifically, a direct relation and control between the representative and the voter.

This model abandons the utopic idea of «liquid democracy» founded on the direct power of citizens to create laws, to move themselves toward an obligation that is the parliamentary mandate in which the voters should have the power, to practice through information technology, to impose on their representatives the «preliminary objectives» to follow, as well as to stimulate and control the realization of these objectives. Apart from the classic terms on the Rousseauian idea of the imperative mandate, the model of the «enunciating democracy», although constitutes an interesting democratic effort of internet, does not seem to overcome the questions mentioned before, relating to the preconditions of «how» the citizens will mold the ideas around the «preliminary objectives» to follow. If this happens, even if in the way described before, through the mass media filters able to commercialize, trivialize and falsify the messages, therefore – remaining in the field of criminal

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50 The model is proposed by M. Bernabè, S. Marcolini, A. Rostello, op. cit. (n. 43), passim.
51 The topics in favor of the idea that gives to the representative a consistent space of autonomy, in fact, traditionally are founded on reasons of principle and technical nature. About the first ones, the freedom of mandate is considered connected to the idea of «common good» whereby all those instruments able to favor particular interests into the public field must be rejected. On the technical point of view, instead, the obligation of mandate would find an obstacle into the institution of Parliament, as it would be a mechanism able to limit or block the operation. About the topic in general, see F. Gibelli, Insindacabilità parlamentare e divieto di mandato imperativo, Giappichelli, Turin, 2007, passim; R. Scaraggi, Il divieto di mandato imperativo. Contributo a uno studio di diritto comparato, Cedam, Padua, 2005, passim. About the theoretical reasons of the imperative mandate ban, less recently, see the important, even if short work written by E. Burke, «No al mandato imperativo», in D. Fisichella, La rappresentanza politica, Laterza, Milan, 1983, p. 66 ss.; and also N. Zanon, Il libero mandato parlamentare. Saggio critico sull'articolo 67 della Costituzione, Giuffré, Milan, 1991, passim., spec. p. 87 ss.
52 About the civil liberties as a precondition of the practice of participation rights, see A. Pace, Problematica delle libertà costituzionali. Parte generale. Introduzione allo studio dei diritti costituzionali, Cedam, Padua, 2003, p. 21 ss.
politics – the unique shelter against the possible demagogic, repressive, emotive and irrational pushes, remains a «knowledgeable» «non-commercialized» legislator without any obligation of mandate.

Today, after all, it is not possible to ignore the pushes toward a democratic use of the Internet and a phobic attitude toward the new technologies would constitute the outmoded sign of reactionary short-sighted politics. Instead, we need to recognize the democratic potential of new media, not as the miracle cure for all the democratic deficiencies, but as a useful instrument, with the proper guarantees, to assign popular sovereignty to the citizens. However, it does not obstruct the awareness that the cornerstone of democracy exists not only and not so much in the moment of voting, but primarily in the participation in the discussion that requires correct information about socio-political questions. Well then, starting from this prerequisite, the problems of democracy are the same for the traditional communication media and also for those that use new interactive technologies. In both cases, the difficulty to overcome is first and foremost always the same: the correct and balanced training and information of citizens, which after all, in relation to the Internet, sometimes seems delicate whether for the lack of rules of guarantee or for the informative chaos which derives from them.

The principle of criminal law and democratic legitimateness of the legislator should tend to guarantee representativeness, rationality and extreme prudence in the recourse of the punitive sanction. If these features of the penal system have been threatened for decades by the «legislation of emergency», they should be threatened even more by the hasty usage of the Internet. In fact, a politic use of the dialogue capacity of the Internet (such as, for example, the instantaneous referendum, or the political marketing polls, or the «vote» of proposal to transfer into the Parliament), if not accompanied by a mass of guarantees of real democracy of the media tools, seems modestly compatible with a penal system truly shaped on an extrema ratio.

The economic interests buried in the web, the information technology chaos of the web, the scarceness of those who have adequate information technology knowledge, will probably direct the citizens toward emotive, little representative, irrational and

54 According to P. Ceri, «Promesse e realtà della teledemocrazia», in P. Fantozzi, Politica, istituzioni e sviluppo, Rubbettino, Soveria Mannelli, 2001, p. 98, more than a transfer of power to the citizens, it is a concealment of the same, as – also excluding the use of tested distortion, psychological and statistics tech nics –, the transfer is deceptive because the participation is subject to manipulation and no responsibilities, and in general the answers are reactions to emotional events when they are not mere effects of «dragging». 
repressive reactions. Reactions that, pursuant to the political marketing processes described, can concretely influence several criminal-political choices.\textsuperscript{55}

The interactivity, therefore, if not accompanied by some guarantees, might stoke plebiscitary swerves, according to a grotesque model of direct democracy, in which the reasoning and the public control are annulled, in favor of an illusionary decisional capacity founded on the oppression of an inexistent majority or exploited by the media.\textsuperscript{56} The media system in its entirety, a fortiori considering the further dangers coming from the internet, seems to install the basis of the criminal constitutional law, under more than one profile: a single apparent democracy of the media choices that influence heavily and delegitimize criminal politics;\textsuperscript{57} a consequent legislation that frequently, in fact, commercializes the person sacrificing it to the interests of the media system, according to «exclusion» logics of the «dangerous class» contrary to the fundamental guarantees of a social State of law;\textsuperscript{58} a legislation, again, that communicates through the information media in the attempt to chase the public opinion, throwing together rules of a system increasingly irrational, disproportionate, chaotic and, therefore, in contrast with the need of extrema ratio of the crime law.

5. A Preferred Political-Criminal Bildung and the Role of the Criminal Law Culture

Since, on the one hand, it is undeniable that in the democratic model the control of the institutions cannot be the prerogative of a knowledgeable elite apart from its people representativeness, but it should be extended in some way – even if indirectly – to all the citizens; on the other hand, it is similarly evident that the citizens, so that the institutions have greater opportunities to operate correctly, should have apolitical competence, understood like the awareness of the «public good» and the political lato sensu questions.\textsuperscript{59} This awareness, as it is known, can be obtained

\textsuperscript{55} M. ARTUSI, A. MAURIZZI, «Le nuove frontiere del marketing politico. Internet come strumento di costruzione e gestione del consenso», in Mercati e competitività, 2010, p. 75 ss., is about internet as an instrument of public participation to a movement or political idea through marketing techniques.

\textsuperscript{56} N. RANGERI, «Il rischio della democrazia diretta», in J. ACOBELLI, op. cit. (n. 47), p. 116; D. PITTERI, op. cit. (n. 46); P. CERI, op. cit. (n. 54), p. 98.

\textsuperscript{57} About the implications of democratic nature of the media system over that one of the criminal system, see the fundamental observations by F. PALAZZO, op. cit. (n. 19), p. 200 ss.

\textsuperscript{58} C.A. PALIERO, op. cit. (n. 18), pp. 536-537.

\textsuperscript{59} About these topics see R.A. DAHL, «The Problem of Civic Competence», in Journal of Democracy, 1992, p. 45 ss., now in R.A. DAHL, Politica e virtù. La teoria democratica nel nuovo secolo, by S. FABBRINI, Laterza, Rome - Bari, 2001, p. 134 ss., who defines also the concept of public good, according to a classic
through the educational agencies, in which a very important role is carried out by
the communication media and by the Internet in particular nowadays.\textsuperscript{60}

It is hardly questionable, therefore, that the democratic processes operate more
adequately only if there are the minimum levels of knowledge for the majority of
voters. These standards – increasingly hard to reach when the difficulty level of the
public questions increases little by little – are not quantitative, but more importantly
qualitative. A superior knowledge of the citizens, therefore, is not connected \textit{per se}
to superior information. Actually, as for the new media, the access to information,
\textit{de facto}, impedes the formation of an adequate knowledge of the phenomenon.

The cluster of many new pieces, aside from their possible manipulation, renders
the citizens saturated with information, but deprived of knowledge, accustomed,
distracted, and unable to exercise the true sense of critique.\textsuperscript{61}

The verification of the shortcomings and perversions of the criminal-media sys-
tem does not mean exemption from promulgating the need of an effort towards the
progression of this system and suggesting possible modalities. A sort of \textit{Bildung} or
\textit{paideia} political-crime would be preferred, adequate to the postmodern democratic
and mass media necessity, attempting, ambitiously, to track the ontological content
of the minimum levels of knowledge of the citizens, as internalization of those fun-
damental values constituting the \textit{ethos} of the civil society. This knowledge could be
spread, into the limits of compatibility, also using the mass communication.\textsuperscript{62}

Naturally, not in the sense of «State pedagogy» through compulsory control instruments
of mass media, but in the sense of \textit{Bildung} as «contact with the culture», as «human
education», objectification of freedom through a continuous process that obligates
humankind to affirm its own nature, essentially in social and political realms.

Therefore, a continuous education of humankind that increasingly approaches faces
the culture, does not have a passive attitude, but instead the intention to face the
problems, developing intelligence through doubt.\textsuperscript{63}

The necessity of this sort of political-criminal \textit{Bildung} is especially perceived
and proved that, currently, the majority of the associated does not come into con-

\textsuperscript{60} «Education consists mainly in the transmission through communication», J. DEWEY, \textit{Democrazia e
educazione} (1916), Sansoni, Florence, 2000, p. 12.

\textsuperscript{61} G. GIOSTRA, \textit{op. cit.} (n. 19), p. 64.

\textsuperscript{62} About the educational dimension of media, recently see P. AROLDI, \textit{La responsabilità difficile. Media e

\textsuperscript{63} For a complete analysis of the \textit{Bildung} concept and its re-elaborated versions, see F. CAMBI, «I grandi
modelli della formazione», in F. CAMBI, E. FRAUENFELDER, \textit{La formazione. Studi di pedagogia critica},
Unicopli, Milan, 1994, p. 63 ss.
tact with the criminal law and criminological culture, however, through the mass media, it comes into contact exclusively with the simplistic and «commercialized» described versions of the criminal phenomenon. The model which takes inspiration from this political-criminal paidêia should be pursuant to the principles of legitimate criminal politics of a social State of law, directed toward an «inclusive» logic that endorses guarantees and rights, and not «exclusive», which instead currently seem to quantify the media representation of the criminal phenomenon. A model, in other words, of an «open society» in which «freedom of people, non-violence, protection of minorities, defeat of the weak are important values».64

As it is not possible to imagine omniscient citizens, this Bildung clearly could not push itself toward more complicated and refined concepts, but at the most it should maintain itself, through simplistic communication methods, on the importance level of legitimate criminal politics principles that constitute the main structure of the occidental modern criminal law systems. The purpose, therefore, should be to give the citizens the minimum cultural instruments to permit a conscious reading of the criminal phenomenon, to know the essential requirements of legitimacy of the legislative choices of penalization, and to permit a basic critical analysis of the judicial tendencies. This process would need a long time, so that these principles and virtues are progressed, «digested», internalized by the citizens until the reduction of the most emotive, irrational and repressive pushes that currently characterize the crime-media system.

This idea might appear naïvely utopic, unattainable if compared to the concreteness of reality. However, this conclusion perhaps darkens the capacity, the collective intelligence if put in «contact with the culture», something that currently does not happen. After all, until the legitimate democratic politics principles are not internalized in the ethos of society, de facto the democratic mechanisms will not function properly and the conflicts will remain more or less latent in the public opinion, mass media, politics, magistracy and science.

The acquisition of this political-criminal ethos, after all, is proof that it encounters difficult obstacles to overcome. In primis within the media system, inasmuch as it is evident that a Bildung rebelling against principles and values does not have the seductive capacity of that information that stimulates more directly the emotions of the audience. This implies that the mass media should abandon, at least in part, the agenda setting concentrated exclusively on the commercialization of information, in order to spread itself, through information operators equipped with adequate

64 C.A. Paliero, op. cit. (n. 18), pp. 536-537.
cultural instruments, to read the criminal phenomenon more critically and less sensationally.

The obstacles of the political system, instead, are connected to the «commercialization» of choices. Politics, instead, should express itself in an effective and high-cultured debate adopting some decisions, sometimes unpopular at first blush, but inspired by basic ideological/value options able to carry out a pedagogic role. In this, the political world should open mainly to the criminal culture, accepting at least those results reinforced by decades of unequivocal research.66

Among the tasks of the jurist, in fact, alongside the most traditional ones such as the interpretation of rules, the dogmatic abstraction and the systematization, there are also those ones related to the criminal politics and the legislative reform.67 For this reason, coherently with the freedom of research and opinion, the assignment of the «juridical science is to listen to its own voice, formerly in the planning phase of rules, in order to guide the choices of the legislator, in accordance with the principles of legitimate criminal politics and proper actions of standardization […] Science may demand attention only through its authority, connected to a strong capacity of communication».68

It is indispensable, therefore, a rational communication between science and the legislator, but even if this objective is achieved, in light of the «commercialized» mechanisms described before that condition the criminalization politics of today,  


67 See S. MOCCHI, op. cit. (n. 1), p. 415, that, within other things, has highlighted a solid interaction between crime and dogmatic politics, in such a manner that the function of the crime science is legitimately directed to criminal politics and legislation too. The mere technical dogmatism, according to the Author, in the end supports the illiberal choices when unblocks theoretical defenses intended to exclude the criminal political problems of the crime system theory. For the necessity of a crime system construction that assumes as principles of reference the criminal politics virtues with a liberal-solidaristic derivation, frequently with norms at the base in Constitutions oriented to principles of the social State of law, see the fundamental work written by K. ROXIN, op. cit. (n. 66), p. 37 ss.

it is plausible that the advantageous authority of the doctrine nevertheless proves to be powerless against the legislative options that are exhausted in what seems like a desire to condition the electorate by the media, apart from the principles of legitimate criminal politics, currently nearly unknown to the «general public». The science, then, apart from the essential channel of communication with the legislator, might also open a less indirect communication with the citizens, with that stratum of society that form the «public opinion»; communication, at a time almost indispensable, and now, instead, could be facilitated exactly through new technologies such as the Internet.

The criminal-legal science, starting from the earliest one, should involve more criminal politics, displaying itself as more open to the needs and hopes of the citizens. The doctrine should dismount the «ivory tower», it should abandon the most «aristocratic» attitude that keeps in part, detached, barely interested in the most «popular» implications of criminal politics, undertaking instead an active role of this sort of crime-political Bildung through the media. After all, the possibility to firmly carry out this leading role in the collective process of «contact with the criminal law culture», is tied to a more unitary force of the doctrine, at least about the cardinal questions, that is, the principles of a legitimate criminal law. In the absence of a harmonious scientific message, on the one hand, there would be the creation of the pretext of politics to divert the reforms; on the other hand, the conflicting message would be deceptive and unable to stabilize that common ethos which is proposed.

The imaginable unattainability of the presumed criminal-political Bildung might be proved only after having seriously certified its practical failure. Before then,

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69 The words of the recent «Discorso del Santo Padre Francesco alla delegazione dell’Associazione internazionale di diritto penale», in Bollettino Sala stampa della Santa Sede n. B0787, held at Sala dei Papi on October 23rd, 2014 are emblematic: «There is the risk to preserve not even the proportionality of the punishments, which historically reflects the values scale protected by the State. The conception of the penal law as last ratio became weak, as last recourse to the punishment, limited to the serious facts against individual and collective interests more worthy of protection. The debate about the substitution of the prison for other alternative penal sanctions also became weak. In this context, the mission of the jurists is to limit and contain some politicians without any hesitations and the impulse to revenge present in the society, under the pressure of the mass communication media.»

70 About this topic see M. DONINI, op. cit. (n. 29), that is about a permanent task of crime science to control critically the irrational excesses of «penal democracy», which should be carried out also in the mass media, because in other levels the subject remains specialized, without any influence on the public opinion. Recently, about the general debate over the role of the doctrine in the education and legitimation of crime law, see J.L. GONZÁLEZ CUSSAC, «Gli orizzonti, vecchi e nuovi, della dogmatica», in Criminalia, 2013, p. 363 ss.; A. MANNÀ, «La dottrina tra legislazione e giurisprudenza nel sistema penale», in Criminalia, p. 389 ss.; S. MOCcia, op. cit. (n. 1), p. 409 ss.
before having adopted concrete and long-lasting actions in that sense, even if with all the difficulties involved, it seems to be an instrument on which it is craved the desire to attempt to reduce the symbolic and emergency nature that the criminal system currently presents. The efforts aimed at the social internalization of the principles to establish a legitimate criminal politics, probably do not solve the entire critical scope of the crime system, but most likely do not aggravate it. Every «contact with the culture», also by the media, not commercialized, not simplistic, might only benefit the community, otherwise the necessity would be to completely distrust the discernment capacities of the citizens, which is to say to deny the very bases of every democratic model.